



**OFFICE OF THE RATE CONTRACT COMMITTEE
HEALTH & MEDICAL EDUCATION DEPARTMENT
GOVERNMENT MEDICAL COLLEGE, SRINAGAR**

Tender Notice No: 11 of 2018

For and on behalf of Governor of Jammu and Kashmir sealed quotations affixed with revenue stamps of Rs.5/- are invited from the experienced service providers of Web Designing and Development for Govt. Medical College, Srinagar mentioned in the **Annexure "A"** annexed with this notice as per detailed specifications given in the Tender documents for the year **2018-19** to be submitted under two bid system (cover **1st Technical bid & cover 2nd price bid**).

S.No	Particular of the Tender	Cost of Tender Fee	Earnest Money	Date of Opening of Bid
1	WEB DESIGNING AND DEVELOPMENT	Rs. 750/=	Rs. 50,000/= Rupees Fifty Thousand Only	27-08-2018 (11:00 Hrs.)

- The tender document for the above job can be had from the office of the Rate Contract Committee, GMC, Sgr on all working days **w.e.f 31-07-2018(10:00 Hrs) to 25-08-2018 (14:00 Hrs)** against the tender fees in the shape of Demand Draft duly pledged to Chairperson, RCC, GMC, Sgr. The notice is also available at www.gmcs.edu.in Downloaded tenders should be accompanied with tender fee of Rs.750/-(non-refundable) in the shape of Demand Draft.
- Any clarification will be entertained from **31-07-2018 (10:00 Hrs) to 02-08-2018 (16:00 Hrs)**.
- The bids both Technical as well as Financial in the form of hardcopy shall be deposited in the office of the Rate Contract Committee, GMC, Sgr from **02-08-2018 to 25-08-2018 (15:00 Hrs)** only.
- Financial Bid/Price Bid should be kept along with Technical Bid in a separate sealed envelope and the rates quoted should be sealed with transparent tape duly signed by the bidder.
- The tenders will be opened on **27-08-2018 (11:00 Hrs)** in the Office of the Principal/Dean, Govt. Medical College Srinagar by the Sub-committee constituted by Chairman, RCC in the presence of the bidders who wish to attend. In case of holiday on the date of opening of bid/bids, the same will be done on the next working day or whenever the members are available at the same venue, date and time.
- Cost of tender document (in shape of DD) favoring Chairman, Rate Contract Committee & earnest money (in shape of CDR/FDR) in original favoring Chairman Rate Contract Committee, Govt. Medical College Srinagar along with Hard Copies of requisite Documents, should reach in office of Member Secretary Rate Contract Committee, Govt. Medical College Srinagar through speed post/Regd. Post/Courier/By Hand only before due date of submission of bid. Rate Contract Committee shall not be responsible for any delay due to any reason.
- Original copy affidavit on Rs. 50/- stamp paper duly attested by 1st Class Executive Magistrate with the effect that:-
 - The documents/catalogues etc enclosed with the Tender are original & genuine and have not been tampered or fabricated.
 - The firm has not been blacklisted in the past by any Govt. / Private institution of the country and there is no vigilance/any other investigating agency, case pending against the firm/supplier.

**Chairperson
Rate Contract Committee
Government Medical College Srinagar**

No: NIT/Web Site/ 11 OF 2018/244-49

Dated: 27-07-2018

Copy to the:-

- Commissioner/Secretary to Govt. Health & Medical Education Department, Civil Secretariat, for information.
- Head of the Department Pharmacology, GMC, Srinagar.
- Joint Director Information Department Srinagar for publication of Tender Notice in at least two leading local papers with largest circulation. The cuttings may be sent to this office for confirmation.
- Chairperson, Information Technology, GMC, Srinagar.
- I.T Section for information and necessary action.



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Health & Medical Education Department
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GROUP:-WEB DESIGNING AND DEVELOPMENT

Annexure:-A

***Financial Bid to be Kept in Separate Sealed Envelope duly attested by the bidder with his Seal & /Signature.

Name of the firm M/s _____

S.NO	DESCRIPTION OF ITEM	RATE QUOTED ALONG WITH ALL TAXES(INR)
	<ul style="list-style-type: none">• A complete Dynamic Website for GMC, Srinagar.• Separate web pages for each Associated Hospital& Departments of GMC, Srinagar,AMT School, Nursing College and State Paramedical and Nursing Council Srinagar(should look like minisites in sub-domain of GMC Website)• Browser Compatibility.• Role based Access Control with GMC and Associated Hospitals• Main Website should reflect all the modules needed (Administration Activities, Academic Activities, Advertisements, Recruitment, Library(books and Publications), RTI , Grievance, Asset Management, Feedback etc)• Cloud based services for GMC website.• Career Modules (Online Applications (Sorting, Filtering, Searching etc), Online Payment System using different gateways ESP Rupay).• Dedicated IP with SSL Certificate (https ://).’• Hosting Services(VPS/Dedicated)• Student Database.• Associated Mobile Based Application(Android/IOS)• SMS service.• Doctor/Employee Profile system.• Official e-mail Ids for every Employee.• Automation of GMC Administration Block (*).• Linking Dashboard with E-Hospital Applications of all associated hospitals to monitor and view Patient Records using MRD No as user Id of Patient Etc• E-Tendering Module• Notifications, Orders and Circulars should be enabled for at least 3 years with search/Filter options(Date and Subject wise) with department wise categorization• Unlimited Gallery Photos and videos to be uploaded on Website.• User friendly Website.• Best mobile view of the Website(compatible to all Mobile Phones)• Audible Accessible Website for visually impaired persons.• Any Government Order / Instruction regarding updating of Website should be incorporated from time to time• Any future Changes to the Website should be implemented without any hindrance.	

TERMS & CONDITIONS

1. The Agency/Company/ Developer engaged by Govt. Medical College, Srinagar should be in the business of Computer Application Development having with Technical Consulting Services, Software Development and Maintenance with a turnover of **Rs. 2.50 Crores** and has served the government departments in particular (supported with documents) and has to provide the Bank Guarantee equivalent to the double of the cost of the product.
2. The Agency/Company/ Developer will perform the services prescribed in Proposal or Software Development Documentation and will develop the software according to the specifications for information and Data necessary for the completion of work.
3. The Website should be Mobile responsive site, boot strapable and should be made on PHP & JAVA without any change in Domain.(www.gmcs.edu.in)
4. Filtered maps of Govt. Medical College & Associated Hospitals and other subordinate institutions should be included with prominence as mentioned in description of items.
5. After six months of the successful service Auditing Certificate has to be provided from the concerned government issuing agency.
6. Management Privileges should be given to the concerned officials of I.T. Department of Govt. Medical College, Srinagar to make any changes in Templates of the website as and when required after consultation with the technical person of the serving agency/ company.
7. 50% of the total payment shall be paid after successful completion which includes installation, commissioning and verification after successful testing of Alpha version. Remaining 50% of payment shall be made after four months.
8. There will be no hidden cost if any, shown in the proposal or thereafter (included all taxes).
9. The concerned agency has to provide all the modes of communication like landline, cell phone numbers, email address, website, and fax number so that in case of any eventuality the agency be contacted immediately.
10. Any modification in the website/ application is to be made free of cost, anytime.
11. Website should be Completely Dynamic.
12. The Web application should have CMS.
13. 24X365/366 service to be provided and technical person should be present within the Srinagar city limits.
14. The Website should be able to bear the load of unlimited users.
15. The agency/ company has to take care of the cyber security of the said website and has to provide all the Security and Anti Hacking Softwares.
16. Hosting to be provided by concerned agency/ company.
17. **Agency/ Company has** to ensure Uptime Guarantee of 99%.
18. Agency/ Company has to provide Regular Updates free of cost.
19. Agency/ Company is to be Entirely Responsible for all Operations of Govt. Medical Collage, Srinagar which includes Web application Faults, Bugs and cyber security with life time warranty.
20. All software's should be licensed and will be the sole property of the Govt. Medical Collage, Srinagar.
21. All information relating to Govt. Medical Collage, Srinagar that is known to be confidential or proprietary, or which is clearly marked as such, will be held in confidence by the Agency/Company/ Developer and will not be disclosed or used by Agency/Company/ Developer except to the extent that such disclosure or use is reasonable necessary to the performance of Agency/Company/ Developer's work.
22. **Termination** unless terminated as provided herein, this work contract can be extended or terminated upon completion of Agency/Company/ Developer's work as provided herein with or Without any cause upon thirty (30) days written notice. Govt. Medical College, Srinagar may terminate this contract for any material breach.
23. The Agency/Company/ Developer **warrants** the work will be performed in a workman like manner, and in conformity with generally prevailing industry standards. Govt. Medical Collage shall report any material deficiencies in Agency/Company/ Developer's Work to Agency/ Company/ Developer in writing after its successful commissioning, installing and testing .

24. **Warranty** will be the re-performance of developers work within a commercially reasonable time. Agency/ Company/ Developer has to accepts to provide lifetime warranty of website coming under manufacturing faults Bugs and errors. The Agency/ Company/ Developer herein agrees to provide Lifetime Warranty against the Bugs and Defects of the Software.
25. **Milestone** Completion of the project within one month from signing the Agreement.
26. **Standard software** means those elements of the software identified as Exclusive License of the software excluding the Custom software prepared/ provided by the company/ Agency for Govt. Medical College, Srinagar with its ownership.
27. During the Acceptance period, the Govt. Medical Collage, Srinagar will carry out to determine whether the software/ s meets the Acceptance Criteria and Standards
28. Company/ Agency has to prepare the website on the pattern of All India Institute of Medical Sciences, New Delhi (AIIMS) or Post-graduate Institute of Medical Sciences, Chandigarh.

IN CASE OF ANY CLARIFICATION& FEED BACK, YOU MAY CONTACT TENDER INVITING AUTHORITY (TIA) OR E-MAIL TO TIA PUBLISHER ON tdepartmentgmc@gmail.com / gmcmspc1@gmail.com TO SERVE YOU BETTER.



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OTHER TERMS & CONDITIONS:-

1. The following documents are mandatory to be kept along with the Technical Bid failure of which the bidder is subjected to be disqualified from the NIT without any further notice or as desired by the Sub-Committee.
 - Registration with concerned Department.
 - Earnest Money in the shape of CDR/FDR worth Rs.50, 000/- (Fifty Thousand Only).
 - Tender Fee in the shape of DD (Non-Refundable) worth Rs.750/- (Seven Hundred Fifty Only).
 - Undertaking/ Letter of Acceptance
 - Non Blacklisting Declaration.
 - GST registration.
 - Latest Valid Tax clearance certificate.
 - Copy of PAN Card.
2. The rates should be quoted inclusive of all Taxes i.e. GST, duties, handling and service charges etc.
3. The committee reserve right to accept or reject any tender/ quotation without assigning any reason(s) thereof.
4. Only one rate against one item should be quoted.
5. The contract sanctioning authority has right to terminate the contract at any time if deemed necessary in the interest of Government / Department.
6. It is the discretion of the contract sanctioning authority to allot the contract to one or more Tenderer(s). The decision of the contract sanctioning authority is firm and final.
7. The supplier shall have to abide by the standard Terms and conditions as laid down in J & K Financial Rules / Codes and the conditions as per NIT as well as rate contract.
8. In case of any dispute /difference of doubts between the Purchasing Officer and the approved supplier, the orders of the Chairman, Rate Contract Committee, Health & Medical Education Department, J&K, GMC Srinagar shall be final.
9. Jurisdiction for any Legal Proceedings shall be Hon'ble Courts at Srinagar.
10. Any other condition which is not indicated here can be incorporated in the supply order / rate contract or agreement if need arises as per factual case.

With Seal & Signature

(Full name, designation & address of the Tender)